

Donor's Charter

Transparency and Accountability

The Sick and Indigent Roomkeepers' Society (SIRKS) will take responsibility for its actions and will be capable of explaining, clarifying and justifying those actions.

The SIRKS' trustees and management will explain and account to donors and the public for the charity's actions.

SIRKS will operate in an open, frank and honest way and will ensure that transactions, operations, information and communications are easily understood by donors and the public alike.

SIRKS will clearly identify to donors and the public the cause for which the fundraising is occurring and how donations will and are being used.

SIRKS will provide ways whereby those interested can easily contact the charity.

SIRKS will have a procedure in place to address complaints.

Respect

All fundraising will respect the rights and dignity of donors, beneficiaries and the public.

Fundraising activities will not be unreasonably persistent, intrusive or place undue pressure on people to donate. Should someone not wish to donate, or wish to cease making a donation, that decision will be respected.

Beneficiaries will not be presented in a disrespectful way in promotional activities and, where possible and appropriate, clients and beneficiaries will have an input into the promotional strategies of SIRKS.

Honesty and Integrity

Fundraising will occur in an honest and truthful manner.

Fundraisers will act with integrity and not misrepresent SIRKS, its need for funds or how they will be applied.

Questions about fundraising activities and fundraising costs will be answered honestly and in a timely manner.

Information about SIRKS charitable purpose and activities will be made freely available.

Charitable donations and gifts will be used for the purposes for which they were donated.